



CH-3003 Bern
fedpol, MROS

To the financial intermediaries

Bern, November 2020

Newsletter goAML

Dear Sir or Madam

For more than ten months goAML has now been in operation and has established itself quickly, also seen against the background of the COVID crisis. MROS is very pleased about the active use of the system.

In the following we would like to inform you about some important points in connection with the use of the system.

- **Deactivation of user profiles after six months**

With the introduction of the 2-phase authentication an increased security level of the system was achieved. As a consequence, users are denied access to goAML **six months** after their last login. To reactivate your personal access, it is necessary to send an e-mail to goaml.info@fedpol.admin.ch stating the so-called LoginID. You will then receive a temporary password by e-mail, which must be replaced by a new strong password once it has been entered by the user.

- **Changeover Hotline (+41 58 461 60 00)**

In order to provide you with even better and more specific support in the future, a distinction is now being made between login/registration problems (key 1) and technical questions related to entering reports in goAML (key 2).

- **Reminder regarding "Adjustments in goAML reporting"**

On July 21, 2020, we informed goAML users about changes to the way suspicious activity reports are submitted via goAML. For example, since September 1, 2020, no more than 100 transactions should be submitted per report. Further specifications can be found in the document named "Adjustments in goAML reporting" under the following link <https://www.fedpol.admin.ch/dam/fedpol/en/data/kriminalitaet/geldwaescherei/aml/anpassungen-praxis-meldungen-goaml-e.pdf.download.pdf/anpassungen-praxis-meldungen-goaml-e.pdf>

- **New frequently asked questions (FAQs) and answers**

The FAQs and its answers have been updated and amended. Before calling the goAML hotline, it is recommended that you study the current version of the FAQs and its answers. The updated document can be found in the "Documents" tab under the following link: <https://www.fedpol.admin.ch/fedpol/en/home/kriminalitaet/geld-waescherei/meldung.html>

- **Indicator “Information from prosecution authorities” (2011G)**

MROS has noticed that suspicious activity reports are often submitted due to a disclosure order of a prosecution authority. Nevertheless, the indicator “**Information from prosecution authorities**” (Code 2011G) is rarely selected. We therefore ask you to adjust the indicators to the respective report.

- **goAML Web Manual**

The revision of the manual is currently on-going and the updated version will be available in the coming weeks.

Please contact us if you have any questions:

Questions about goAML

goAML Hotline +41 58 461 60 00 / e-mail: goaml.info@fedpol.admin.ch,

General questions to MROS (e.g. in connection with the status of a submitted report)

Preferably via Message Board in the goAML Web-portal or
e-mail: mros.info@fedpol.admin.ch / phone +41 58 463 40 40

We thank you for the good cooperation.

Kind regards

Federal Office of Police fedpol

Money Laundering Reporting Office MROS